



# FRIGO COOLING

Airconditioning & Refrigeration



## About Us

At Frigo Refrigeration we pride ourselves on offering the highest quality air conditioning, refrigeration and electrical solutions throughout RSA. Our company started in 2000 and in 2004 was officially registered as Frigo Refrigeration . We have a team of over 20 experts with a combined experience of over 20 years in our industry. We are leaders and innovators in our fields and use our expertise to deliver quality products and services on time and on budget across air conditioning, refrigeration and electrical services. At Frigo Refrigeration every client is important to us. Meeting your objectives, your budget and your time frames is our priority. We pride ourselves on finding the right long term, sustainable solution for your project because at Frigo Refrigeration we care.

## Our Capabilities

### Air Conditioning

- Commercial Air Conditioning – Design, sales, service, installation.
- Domestic Air Conditioning – Design, sales, service, installation.
- Ground Sourced Heat Pumps – Design, sales, service, installation.
- We offer planned maintenance and breakdown service for all your air conditioning needs to ensure you are running smoothly.

### Refrigeration

- Commercial Refrigeration – Design, manufacture, sales, service, installation.
- Industrial/commercial specialized refrigeration process cooling and automation.
- Specialised environment applications, laboratories, health facilities, clean rooms etc.
- Refrigeration and dehumidification projects for primary producers and processing facilities.
- We offer planned maintenance and breakdown service for all your commercial & industrial refrigeration needs to ensure you are running smoothly.



## Why Us?

We understand how important it is that everything in your business keeps running smoothly. We have an extensive client base and service a large range of equipment from domestic to large commercial air conditioning and commercial cold store installations. We recognise our clients' need for reliability of service and structure our maintenance programmes accordingly.

Our comprehensive maintenance plans allow you to budget on a fixed monthly amount for all equipment breakdown and maintenance services. This protects you from expensive equipment failure and the resulting cash flow problems associated. Some of our current service & maintenance clients:

Upon request contact numbers can be provided so you can speak to some of our existing clients. In addition to the above contracts we also hold current contracts for maintenance services to approximately 240 smaller commercial clients.

## Customer Commitment

We strive to deliver the greatest value to our clients through personalised service, commitment to quality, building great relationships and providing results. We are not shy to say that we have a fantastic level of customer satisfaction and we are committed to maintaining this.

## Compassion/ Respect

Our team holds great appreciation for the Gold Coast/Brisbane community and environment. We like to engage in various fundraising events and regular donations to charities supporting those challenged with health, protection of children, animal welfare and the environment.



## Our Vision

To be known as the No.1 company who 'does it better' within the Air Conditioning & Refrigeration industry across South Africa.

## Our Mission

We were founded on the belief that quality should never be compromised. Our goal is to consistently deliver refrigeration and air conditioning satisfaction for every client.

## Safety

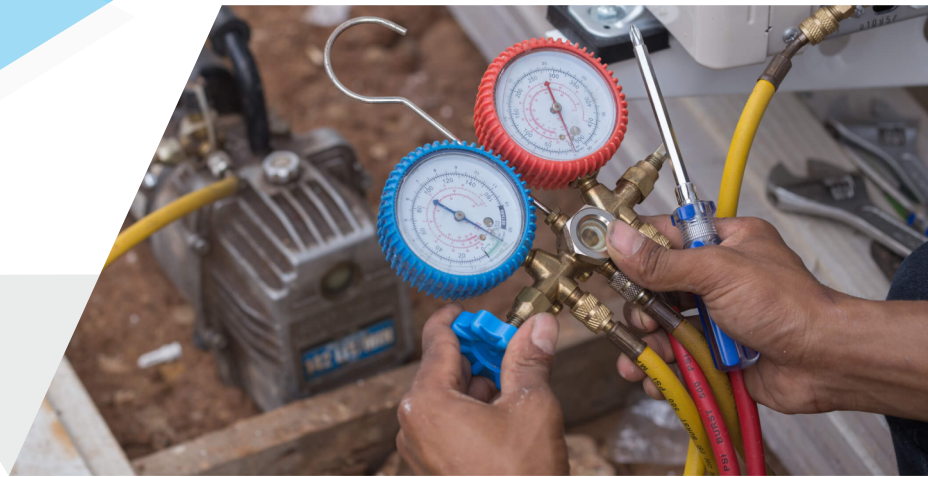
Every member of our team is equipped to perform each task with complete care for safety, whilst maintaining a focus on their professional attitude and efficiency. We take great care to ensure our clients and staff members are safely protected before, during and after the installation/maintenance or repair. We actively encourage our team members to address any safety concerns, and we take immediate action to find a solution to these concerns.

## Teamwork

The strength of our team does not only lie in our combined experience and expertise, but also our ability to be honest and trust each other. We like to challenge the status quo through a more open and honest working environment, allowing team members the freedom to manage their jobs independently from beginning to end.

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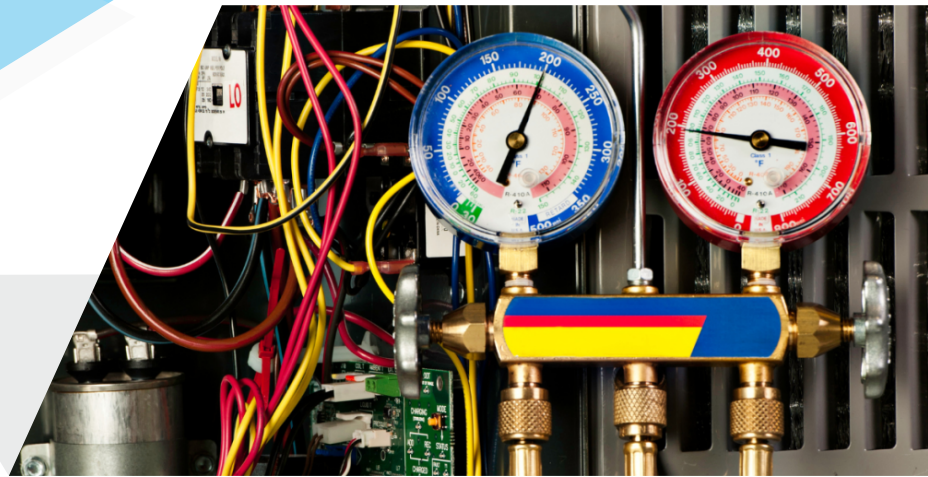
Airconditioning & Refrigeration



## Services We Offer

- Air-conditioning
- Cold rooms
- Freezer rooms
- Appliance repairs
- Engineering services
- Electrical services
- Routine maintenance
- Installations
- Water Chillers
- Simplex & Multiplex Units
- Panel Coolers
- Pressure Vessel Maintenance
- Pressure Testing of Vessels
- Pneumatic Pressure Testing
- Testing & Calibration of Safety Valves





## Aim & Objective of Business

The objective of the business is naturally to make a profit, as well as providing a high quality service, convenience & Nothing Less Than Excellence.

## Customer Service Approach & Marketing Strategy

Customer satisfaction and excellent service is the first and foremost objective of the directors, a happy, satisfied customer. A satisfied customer/client will share their positive experience and word of mouth forms an important part of any marketing strategy.

We advertise in local publications and social media marketing to ensure the local residents and the surrounding suburbs are aware of our products and services. This will continue to strengthen our current excellent relationship within the community.

## Innovation

We enjoy bringing fresh ideas to the table, embracing curiosity and thinking creatively to change the game at any and every opportunity. Our teams passion for innovation allows us to always be thinking "how can we make it better?"

## WHERE TO FIND US

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